



105 N Maple St – PO Box 300, North Freedom, WI 53951

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Dear New Resident:

Welcome to the Village of North Freedom! We are happy to have you here! We would like to take this opportunity to explain to you a little bit about the utility services that the Village provides to you (hereafter referred to “Water Bill”) and what to expect.

The Water and Sewer utilities are provided to you by the North Freedom Municipal Water and Sewer Utility. These services are governed by the Village of North Freedom Board of Trustees with enforcement of the water utility done by the Public Service Commission (PSC). Water bills are mailed out on or around the last day of the month by the utility clerk and should be received by customers on or around the first day of every month. *Times may vary based on when the last/first of the month falls and on the United States Postal Service.* Customers of the Water/Sewer/Refuse utilities then have approximately 20 days to satisfy the obligation in full. Payment arrangements are available for past due accounts. The utility provides online payment making services through either the Village Office’s ACH Program or through AllPaid.com. Go to <https://vonf.wi.gov> and click on the “Make Payments” option. Please note that convenience fees apply and that you need your account number when making online payments. Your account number can be found on the top Right and bottom Left of your bill.

Refuse & Recycling utilities are provided to you by Republic Services. Republic Services provides the 95-gallon toters that should already be at your property. If they are not, you will need to contact their office by calling 608-847-2147. Recycling pickup is every other week and trash pickup is every week. Normal pickups are on Fridays (unless stated differently – yearly pickup schedules go out to customers 1st of year-ish and are posted in the Village and on the Village’s social media/website). If you need a calendar of pickups, please contact the Village Office or visit any of the other options listed above. Bins need to be placed on the curb (**NOT IN THE STREET**), no less than 4 feet apart from each other AND any other object, no later than 7:00 A.M. on the pickup day and everything for pickup MUST be in the provided bin. Anything extra on the curb – i.e. not in the bins – will NOT be picked up. Republic Services is contracted through the Village and the price for this service is included on your monthly water bill as a separate line item (REFUSE COLL.). Republic Services may accept walk ins for disposal services at their Mauston office – 928 Hanson St, Mauston, WI. There is one (1) clean-up day a year (most of the time in the Springtime) where residents may dispose of unwanted items for a certain price or for free. The Village provides a Yard Waste (brush, leaves, grass clippings) Clean-Up twice a year. This is only time that Yard Waste is collected by the Village. Information of these clean-ups normally goes out with the Newsletter and is posted on the Village’s social media/website.

Thank you and we look forward to serving you!
North Freedom Municipal Water & Sewer Utility

TURN OVER

Please return this section to the Village Office (or send to any of the Village Office contact information on the first page) with correct contact information so that your Utility Customer Profile may have accurate information.

Customer Information – To Please Be Returned to the Village Office**

Name(s) on Account:_____

Mailing Address:_____

Phone Number(s):_____

E-mail*:_____

*(if applicable or if you would like to have your bill emailed to you)